

BACKGROUND

The client was experiencing operational capacity constraints and quality issues, and was looking to turn around their food production operations. The organization had grown tenfold in only 5 years due to a significant increase in sales. Production requirements were increasing due to the rising sales and initial assessments revealed that production facilities were operating at 20% over capacity. TPG was brought in to serve as an interim director of operations and conduct a comprehensive review on all areas of food production, including forecasting, purchasing, production, and packaging to identify additional capacity and cost savings in their operations.



APPROACH

- Developed and completed a portfolio of Lean projects that increased capacity and balanced product lines
- Performed a full standard work analysis on all production activities to create a standard level agreement for performance management
- Created an automated KPI dashboard to allow for effective visual management
- Developed an operational infrastructure that helped the operation facilities support an additional \$12MM in production
- Supported the Microsoft Dynamics GP ERP solution implementation and Ascentis HR ERP
- Centralized all process documentation into an integrated document and process management system

RESULTS

- Brought production from \$42M to \$55M in
 January 2015 with forecasts trending to \$75M by
 the end of the year
- Identified and realized over \$2M in cost reductions and created 23% additional capacity across all 3 facilities
- Hired a full-time director of operations and transitioned all activities to the client, ensuring sustainable results

